

## Terms and Conditions for the Lifetime Care Club Extra Plan – Free Membership Competition

### 1. Competition Overview

The competition is hosted by St Boniface Vets to win a one-year free membership to the Lifetime Care Club Extra Plan. The competition requires participants to complete a puzzle on the promotional leaflet and submit it to enter the prize draw.

### 2. How to Enter

To enter the competition, participants must:

- a) Complete the "Spot the Difference" puzzle on the leaflet provided at our clinic or showground.
- b) Fill out the requested personal details (name, contact information, and email) on the leaflet.
- c) Submit the completed leaflet to a member of St Boniface Vets' staff.
  - Each participant may submit only one entry. Multiple entries will not be accepted.

### 3. Eligibility

- The competition is open to both existing Lifetime Care Club members and non-members who are aged 18 or over and are residents of United Kingdom.
- The competition is open to both existing and non-existing registered clients who are aged 18 or over and are residents of United Kingdom. Any non-existing client who wins must register their pet at St Boniface Veterinary Clinic Ltd and accept we are sole providers of their pet's care.
- Employees of St Boniface Vets or any affiliated companies are excluded from entering.
- There is no cost to enter, and no purchase is necessary to participate in this competition.

### 4. Competition Dates

- The competition begins on 26th July 2025 and closes on 28th August 2025.
- All entries must be submitted by 28th August 2025 to be considered valid.

### 5. Prize Details

- The winner will receive a one-year free membership to the Lifetime Care Club Extra Plan, which includes:
  - Unlimited vet and nurse consultations
  - Preventative treatments such as vaccinations, flea, tick, and worm treatments (delivered directly to your door)
  - Discounts on pet food and routine treatments
- The membership will be activated upon the winner's confirmation and will last for one calendar year from the activation date.
- After the first 12 months, the membership will cease, unless the winner chooses to renew the plan at £30 per month.
- The prize cannot be exchanged for cash or any alternative.

### 6. Winner Notification

- The winner will be selected at random from all valid entries.
- The winner will be announced on St Boniface Vets' Facebook page on 1st September 2025.
- The winner will also be contacted directly via the contact details provided in their entry.
- If the winner does not respond within 14 days of the announcement, a new winner will be selected.

### 7. Prize Redemption

- The Lifetime Care Club Extra membership must be activated within 30 days of winning, or the prize will be forfeited.
- The membership is valid only for the winning individual and one pet. It cannot be transferred to another person or pet.
- The winner will need to visit St Boniface Vets in person to finalize activation details and may need to bring their pet in for examination to enable the vet to prescribe flea and worming treatment.

## 8. Exclusions and Restrictions

- The prize does not include treatments or services outside of the Lifetime Care Club Extra Plan benefits. Please see online for details of plan inclusions.
- Any services not covered by the Lifetime Care Club Extra Plan will be charged at standard rates.
- The free membership covers only consultations within normal opening hours, vaccinations, flea, tick, and worm treatments as specified in the Lifetime Care Club Extra plan. Other treatments and medications may incur additional costs.

## 9. Liability

- St Boniface Vets accepts no responsibility for any entries that are lost, delayed, or corrupted.
- St Boniface Vets is not responsible for any injury, damage, or loss arising from the use or misuse of the prize or participation in the competition.

## 10. Data Protection

- By entering the competition, participants consent to the collection and use of their personal details by St Boniface Vets for the purpose of administering the competition and contacting the winner.
- Personal details will not be shared with third parties except as required to administer the prize or comply with legal obligations.

## 11. General Terms

- St Boniface Vets reserves the right to amend, suspend, or cancel the competition if necessary due to unforeseen circumstances.
- By entering, participants agree to be bound by these terms and conditions.
- These terms and conditions are governed by the laws of United Kingdom.

## 12. Contact Information

For any queries about the competition, please contact us at:

- Email: [info@stbonifacevets.co.uk](mailto:info@stbonifacevets.co.uk)
- Phone: 01363 772860
- Visit: St Boniface Veterinary Clinic Ltd. Exeter Road, Crediton, Devon, EX17 3BN

## Important Notes about the Lifetime Care Club Extra Plan:

### 1. What's Included in the Lifetime Care Club Extra Plan:

- Unlimited Vet and Nurse Consultations: You can visit St Boniface Vets as often as needed, at no extra charge.
- Preventative Care: This includes vaccinations, flea, tick, and worm treatments (delivered directly to your door), plus health checks and advice.
- Exclusive Discounts: Members get discounts on pet food, waiting room sales, and additional routine treatments.
- VetsDeliver: You will receive parasite treatments delivered to your door with reminders, ensuring your pet's health is continuously monitored and cared for.
- For full details of what the plan includes visit: <https://stbonifacevets.co.uk/lifetime-care-club-extra>

### 2. Additional Plan Benefits:

- The Lifetime Care Club Extra Plan offers preventative care and treatment. It is designed to make it easier for pet owners to manage the costs of regular and preventative care, so you don't have to worry about unexpected vet bills. For full details of what the plan includes visit: <https://stbonifacevets.co.uk/lifetime-care-club-extra>
- After the first 12 months free, the membership will cease, unless it is renewed at £30 per month.