



Whether you are a new or existing client, we would like to thank you for choosing St Boniface Vets. Our aim is to provide the best possible health care for your pets in a pleasant, friendly environment.

Our Lifetime Care Clubs are a great way to cover the main preventative health issues, to help keep your pet fit and healthy for a long and happy life.

**St Boniface Vets  
Lifetime Care Club  
plans offer significant  
savings and allows for  
the cost to be spread  
over convenient  
monthly payments**

SAVE  
£££

Lifetime  
Care Club  
For Dogs and Cats



**Benefit from**  
Annual vaccinations and 6 month health check;  
flea, tick and worming treatments delivered direct  
to your door; retail discounts, and more!



To find out more call 01363 772860,  
or visit [www.stbonifacevets.co.uk](http://www.stbonifacevets.co.uk)

Come and see us at a practice near you:

## St. Boniface Veterinary Clinic Ltd.

Exeter Road,  
**Crediton,**  
Devon, EX17 3BN

Rose Cottage Annexe,  
**Tedburn St. Mary,**  
Exeter, EX6 6AY

**COMPANY REG NO: 5516945**  
Telephone: 01363 772860  
**Office Hours**  
Monday-Friday 08.30 - 18.30  
Saturday 08.30 - 13.00  
EMERGENCIES WILL BE SEEN AT ANY TIME

### Instruction to your bank or building society to pay by Direct Debit

St Boniface Veterinary Clinic Ltd, Exeter Road, Crediton, Devon, EX17 3BN



Name and full postal address of your bank or building society									
To: The Manager					Bank/building society				
Address									
					Postcode				
Name(s) of account holder(s)									
Branch sort code									
Bank/building society account number									

Service user number										6	3	1	4	9	0
Reference															
<b>Instruction to your bank or building society</b> Please pay St Boniface Veterinary Clinic Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with St Boniface Veterinary Clinic Ltd and, if so, details will be passed electronically to my bank/building society.															
Signature(s)															
Date / /															

Prevention is better than cure!

Our Lifetime Care Club provides all the support you need to ensure your pet’s long and happy life, and is easy to manage with our cost effective Direct Debit scheme. Health checks, vaccinations & routine flea, tick and worming treatments are included. Treatment will be delivered direct to your door 4 times a year using VetsDeliver, our home delivery service.

Our friendly and caring staff are here for you. When you bring your pet for its vaccination, a health check allows us to carefully monitor the health of your pets as they age and to offer advice, support and treatment planning which may prevent problems arising in the future. Our monthly Direct Debit payment scheme spreads the cost throughout the year so you can rely on constant care. It couldn’t be simpler!

As well as making significant savings and spreading the cost of treatment, LCC members will receive discounts on many other items, such as puppy/kitten neutering, dentistry, and retail purchases (excluding food) see individual plans for details.

New clients may be asked to pay for the initial treatment until the first Direct Debit payment clears. After such time the initial payment will be refunded. Spread the payments and reduce the cost of your pet care now!

How do I register?

Please complete the Direct Debit form and application form and hand it to a member of staff. We will require your bank account details. One of our team will be happy to help and answer any queries you may have.



### The Direct Debit Guarantee

Banks and building societies may not accept Direct Debit Instructions for some types of account. This Guarantee should be detached and retained by the payer.

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit St Boniface Veterinary Clinic Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request St Boniface Veterinary Clinic Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by St Boniface Veterinary Clinic Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society – If you receive a refund you are not entitled to, you must pay it back when St Boniface Veterinary Clinic Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Lifetime Care Club fees 010419 - 010420

Dog Weight	Adult Dog Plan	Saving
	per month	
Puppy	£17.50	44%
Small dog <10kg	£15.50	47%
Medium dog 10.1-20kg	£17.00	44%
Large dog 20.1-40kg	£18.50	46%
Giant dog 40.1-60kg	£23.50	41%
60+ kg	Please ask at reception	

These packages are based on monthly instalments over a 12 month period.

Kitten	£12.50 per month	44% Saving
Cat	£13.00 per month	44% Saving

#### PUPPY/KITTEN LIFETIME CARE CLUB PLANS

- ~ Full clinical examination at time of vaccination
- ~ Full vaccination course including kennel cough for dogs (excluding rabies)
- ~ 6 - month health check (set from sign up/ renewal date)
- ~ Comprehensive flea, tick and worming treatments
- ~ Nurse consults to include health, diet advice and nail clipping
- ~ Microchipping
- ~ 10% discount on neutering
- ~ 10% discount on retail (excluding food)

#### CAT LIFETIME CARE CLUB PLAN

- ~ Full clinical examination at time of vaccination - including in house urine test\*
- ~ 6 month health check - including in house urine test \* (set from sign up/ renewal date)
- ~ Routine booster vaccination
- ~ Comprehensive flea, tick and worming treatments (Delivered direct to your door 4 times a year)
- ~ Nurse consults to include health, diet advice and nail clipping
- ~ 10% discount on retail ( excluding food)

\*Urine sample kits will be provided

\*\* Only certain products are available on these plans

\*see website for terms and conditions

Lifetime Care Club fees 010419 - 010420

#### ADULT DOG LIFETIME CARE CLUB PLAN

- ~ Full clinical examination at the time of vaccination
- ~ Routine booster vaccination including kennel cough (excluding rabies)
- ~ Comprehensive flea, tick and worming treatments \*\* (Delivered direct to your door 4 times a year)
- ~ 6 month health check - including in house urine test \* (set from sign up/ renewal date)
- ~ Nurse consults to include health and diet advice
- ~ Nail clipping and/or anal glands with a nurse
- ~ 10% discount on retail (excluding food)
- ~ 15% discount on dental procedures
- ~ In house urine test at health checks

\*\* Only certain products are available on this plan

ALL ADULT DOG & CAT PLANS will have their routine flea, worm and tick treatment delivered straight to their door 4 times a year via VetsDeliver, our home delivery service. This means your pet will never miss a dose again, maximising the treatment's effectiveness and ensuring on-going good health.

\*see website for terms and conditions



### Your pet's parasite prescriptions dispensed and delivered to your door.



Lifetime Care Club application form 010419 - 010420

Please fill in and post this form back to us, or return it to the surgery when you next visit.

About your pet

Please note: if Lifetime Care Club membership is cancelled before the annual renewal date, a £10 + VAT cancellation fee per animal will be charged and the bill for goods received under the Lifetime Care Club will be payable immediately.

Pet Name	Age	Monthly Premium	Monthly Payment Date
			5th

Signature

I have read and accept the Declaration

Date of birth (required for security reasons) / / Date / / (This is your renewal date)

Branch Use : St Boniface Veterinary Clinic Ltd

ID/Bank details checked: ☐

About you (the veterinary account holder)

Please complete all sections

Surname Mr/Mrs/Miss/Ms	
Other names	
Email address	
Home address	
County	Postcode
Phone number	

Declaration

I declare that:

- The information I have given on this form is true and complete.
- I understand that if I have not given all the information that I know or can reasonably get that is relevant to this application, the contract will not be legally valid.
- I am 18 years old or over.
- If your pet's weight changes from that specified then further charges may be incurred.
- The Lifetime Care Club is not transferable.
- There may be an annual price increase at the discretion of the practice. We will write to you in advance of this.
- Please note that if your Lifetime Care Club

membership is cancelled before the annual renewal date (date of signature), a £10 + VAT cancellation fee per animal will be charged and the bill for goods received under the Lifetime Care Club will be payable immediately, less any debits received.

- I am aware that certain products, if requested specifically, may attract a surcharge.
- All products included in the annual subscription ie. vaccinations, flea and worming treatments must be taken within the annual payment period. Products cannot be carried forward to the next annual year.
- Payments will be taken by separate monthly Direct Debits.
- I have read and agree to the Terms and Conditions of the Lifetime Care Club.